



“HA International Forum on Quality and Safety in Healthcare”
IMPACT Exhibition & Convention Center, Muang Thong Thani, Nonthaburi Thailand.

March 13, 2024	
08.30-10.00	Live broadcast from Grand Diamond Ballroom
10.45-12.15 hybrid	Patient Safety in Action: Inclusive Patient Safety Discussions - Experience from Hospitals. Prof. Dr. Pa-Chun Wang, Joint Commission of Taiwan - online Assoc. Prof. Ong Biauwei Chi, SingHealth, Singapore - online Dr. Shanmugam Subramaniam, Prince Court Medical Centre, Malaysia - onsite Dr. Chutima Cheranakhorn, Hat Yai Hospital, Thailand - onsite Mr. Manvir Victor Jesudasan, Chairman of Patient for Patient Safety, Malaysia (Moderator) – onsite
13.15-13.45	3P Safety: Patient, Personnel and People safety in Thailand Dr. Piyawan Limpunyaalert, The Healthcare Accreditation Institute, Thailand
14.00-14.45 onsite	Navigating Patient Safety: Insights from a Thai Doctor through the Eyes of a Loved One Prof. Dr. Anucha Apisarnthanara, Thammasat University Hospital, Thailand- onsite
15.15-16.30 hybrid	Global Patient Safety Challenges Dr. Neelam Dhingra, Head of Patient Safety Flagship Unit, WHO, Switzerland Prof. Dr. Tan Kok Hian, Duke-NUS Medical School, Singapore Dr. Jos Vandelaer, WHO Representative, Thailand
March 14, 2024	
08.00 - 08.30	Live broadcast from Grand Diamond Ballroom
8.45 – 9.15 online	Optimizing Patient Safety and Person-Centered Care: The True Formula for Organizational Growth Karin Jay, Global Health Accreditation, U.S.A
9.30 – 10.00 online	Innovation and Best Practices in Patient Safety and Quality in Japan – Change Provoked through Innovation Approach. Prof. Dr. Shin Ushiro, Kyushu University, Japan
10.15 – 11.15 onsite	Apply Quality Improvement in Stigma in the Healthcare Setting in SE Asia for People Safety Dr. Bruce Agins, UCSF, U.S.A. Dr. Gary Han Siong Toh, Chi Mei Medical Center, Taiwan
11.30 – 12.00 online	Australia’s Perspective on Patient and Personnel Safety Dr. Karen Luxford, The Australian Council on Healthcare Standards (ACHS) Australia
13.00 – 13.30 online	Elevating Healthcare Quality: Lessons from Türkiye's Accreditation Journey Assoc. Prof. Ibrahim H. Kayral, Health Institute of Türkiye, Turkey
13.30 – 15.15 onsite	Personnel Safety in Action – Inclusive Personnel Safety Discussion – Experience from Hospitals Dr. Shanmugam Subramaniam, Prince Court Medical Centre, Malaysia Dr. Gary Han Siong Toh, Chi Mei Medical Center, Taiwan Prof. Dr. Naesinee Chaiear, Khon Kaen University, Thailand Woo Kit Song, Director of ECRI Asia Pacific, Malaysia (Moderator)
15.15-16.30 hybrid	Improving Staff Wellbeing to Improve Patient Outcomes Prof. Dr. Tan Kok Hian, Duke-NUS Medical School, Singapore - online Manvir Victor Jesudasan, Chairman of Patient for Patient Safety, Malaysia – onsite
March 15, 2024	
08.00-08.30	Live broadcast from Grand Diamond Ballroom
08.45-10.15 onsite	Optimising Patient Safety through Human Factors Engineering Woo Kit Song, ECRI Asia Pacific, Malaysia Stella Cheong, ECRI Asia Pacific, Malaysia
10.45-12.15 onsite	Optimising Patient Safety through Human Factors Engineering Woo Kit Song, ECRI Asia Pacific, Malaysia Stella Cheong, ECRI Asia Pacific, Malaysia
13.00-14.30	Live broadcast from Grand Diamond Ballroom

Remark: Agenda is subject to change without prior notice.