



# INTERNATIONAL HYBRID CONFERENCE

The 24<sup>th</sup> HA International Forum  
on Quality and Safety in Healthcare

# 2024

GUEST SPEAKER



 **13 - 15 MARCH**

**8.00 - 16.30**

THAILAND TIME-ZONE, (UTC+7)

 Nonthaburi Thailand  
IMPACT Exhibition & Convention  
Center, Muang Thong Thani

**ONLINE VIA**



For More Information

 [naraporn@ha.or.th](mailto:naraporn@ha.or.th)



Registration

**FREE 300 ACCOUNTS**

[bit.ly/3uLW0f7](https://bit.ly/3uLW0f7)

Bilingual event with the  
translation (Eng/Th)





**10:45 - 12:15 AM**

**Patient Safety in Action:  
Inclusive Patient Safety  
Discussions - Experience from  
Hospitals**



**Prof. Dr. Pa-Chun Wang**

Joint Commission of  
Taiwan (JCT), Taiwan



**A/Prof. Dr. Ong Biauwei Chi**

SingHealth, Singapore



**Dr. Shanmugam  
Subramaniam**

Prince Court Medical  
Centre, Malaysia



**Dr. Chutima  
Cheranakhorn**

Hat Yai Hospital, Thailand



**Manvir Victor Jesudasan**

Patient for Patient  
Safety, Malaysia

**1:15 - 1:45 PM**

**3P Safety: Patient, Personnel  
and People safety in Thailand**



**Dr. Piyawan  
Limpanyalert**

Healthcare Accreditation  
Institute, Thailand

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# INTERNATIONAL HYBRID CONFERENCE

24th HA National Forum,  
IMPACT Exhibition & Convention Centre,  
Nonthaburi, Thailand

# DAY 1

# 2024

# 13 MAR

THAILAND TIME-ZONE, (UTC+7)

**2:00 - 2:45 PM**

**Navigating Patient Safety:  
Insights from a Thai Doctor  
through the Eyes of a Loved One**



**Prof. Dr. Anucha  
Apisarnthanara**

Thammasat University  
Hospital, Thailand

**3:15 - 4:30 PM**

**Global Patient Safety Challenges**



**Dr. Neelam Dhingra**

Patient Safety Flagship  
Unit, WHO, Switzerland



**Prof. Tan Kok Hian**

Duke-NUS Medical School,  
Singapore



**Dr. Jos Vandelaë**

WHO, Thailand

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# DAY 2

# 14 MAR

THAILAND TIME-ZONE, (UTC+7)



24th HA National Forum, IMPACT Exhibition & Convention Centre, Nonthaburi, Thailand

# INTERNATIONAL HYBRID CONFERENCE

# 2024

## 8:45 - 9:15 AM

Optimizing Patient Safety and Person-Centered Care: The True Formula for Organizational Growth

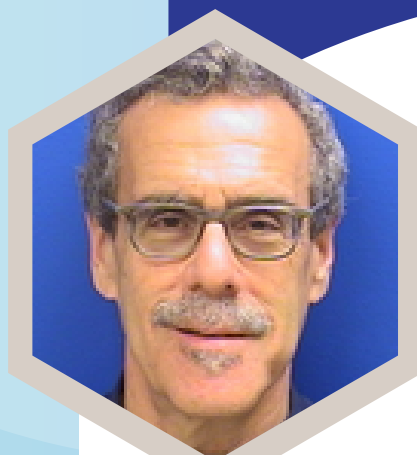


**Karin Jay**

Global Health Accreditation, U.S.A.

## 10:15 - 11:15 AM

Apply Quality Improvement in Stigma in the Healthcare Setting in SE Asia for People Safety



**Dr. Bruce Agins**

UCSF, U.S.A.



**Dr. Gary Han Siong Toh**

Chi Mei Medical Center, Taiwan

## 9:30 - 10:00 AM

Innovation and Best Practices in Patient Safety and Quality in Japan – Change Provoked through Innovation Approach



**Prof. Dr. Shin Ushiro**

Kyushu University, Japan

## 11:30 - 12:00 AM

Australia's Perspective on Patient and Personal Safety



**Dr. Karen Luxford**

The Australian Council on Healthcare Standards (ACHS), Australia

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# INTERNATIONAL HYBRID CONFERENCE

24th HA National Forum, IMPACT Exhibition &  
Convention Centre, Nonthaburi, Thailand

## 2024

### 1:00 - 1:30 PM

Elevating Healthcare Quality:  
Lessons from Türkiye's  
Accreditation Journey



**Assoc. Prof. Ibrahim  
H. Kayral**

Health Institute of Türkiye,  
Turkey

# DAY 2

## 14 MAR

THAILAND TIME-ZONE, (UTC+7)

### 1:30 - 1:15 PM

Personal Safety in Action – Inclusive  
Personal Safety Discussion – Experience  
from Hospitals



**Dr. Shanmugam  
Subramaniam**

Prince Court Medical  
Centre, Malaysia



**Dr. Gary Han Siong Toh**

Chi Mei Medical Center,  
Taiwan



**Prof. Dr. Naesinee Chaiear**

Khonkaen University,  
Thailand



**Eric Woo**

ECRI Asia Pacific, Malaysia

### 3:15 - 4:30 PM

Improving Staff Wellbeing to  
Improve Patient Outcomes



**Prof. Tan Kok Hian**

Duke-NUS Medical School,  
Singapore



**Manvir Victor Jesudasan**

Patient for Patient Safety,  
Malaysia

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# DAY 3

# 15 MAR

THAILAND TIME-ZONE, (UTC+7)



# INTERNATIONAL HYBRID CONFERENCE

24th HA National Forum, IMPACT Exhibition &  
Convention Centre, Nonthaburi, Thailand

# 2024



## 8:30 - 12:15 AM

### Optimising Patient Safety through Human Factors Engineering: Experience form ECRI



**Eric Woo**

ECRI Asia Pacific, Malaysia



**Stella Cheong**

ECRI Asia Pacific, Malaysia

+ Case studies from Thailand

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